

# **Worker Personality: Another Skill Bias beyond Education in the Digital Age**

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# Motivation

- High uncertainty about future labor market effects of digitalization
  - Many jobs will disappear (e.g., Frey/Osborne 2017)  
→ Depreciation of skills replaced by digital technologies
  - Many new jobs will be created  
→ Appreciation of skills that complement digital technologies
  - Skill mismatch
  - Unemployment or widening wage gaps ↔ labor shortage
  - Social deprivation, political unrest (?)

# Motivation

- What kinds of skills will be needed in the digital age?
  - Important to know
    - For education & labor market policies (adjust curricula)
    - For workers who may lose their jobs (which skills to invest in?)
  - ? Just higher educational attainment
  - ? “21st-century” skills (Pellegrino and Hilton 2012)  
(= ‘complex’ or ‘collaborative problem solving’ skills)
  - ? “Social” / ”people” skills (Weinberger 2014 /Borghans et al. 2014)

# Motivation

What is human **skills** (human capital)?

Mainstream economics

- Growth accounting (Solow 1957)
- Skill-biased technological change (Acemoglu 1998)
- Task approach (Autor, Levy & Murnane 2003)

**Skills** = formal education

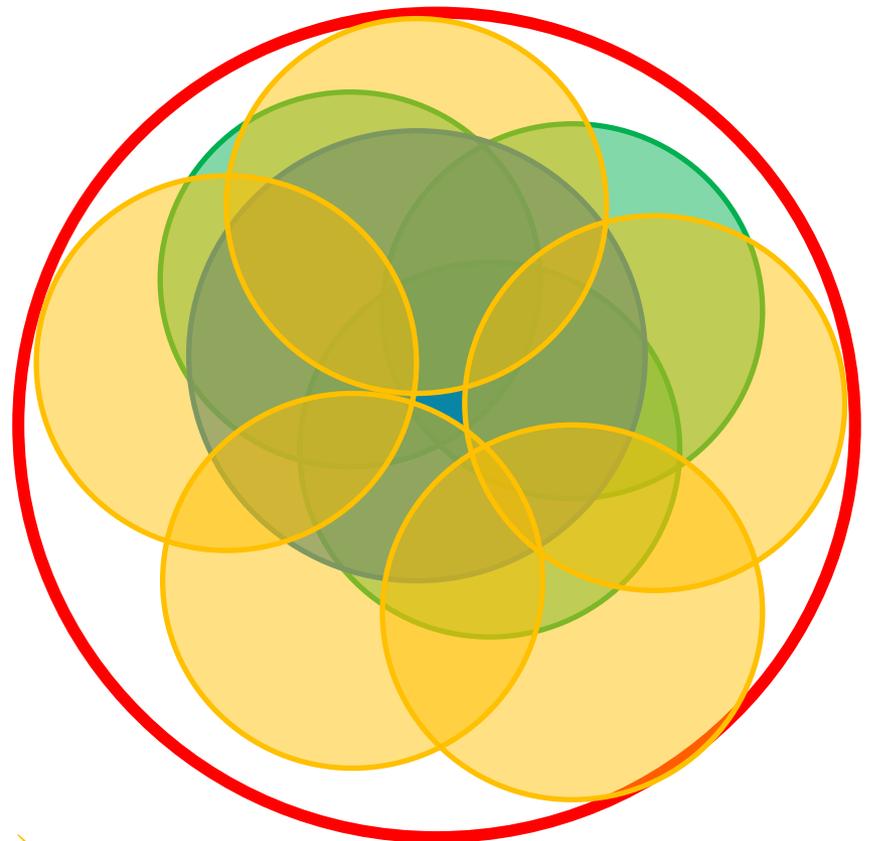
Hanushek/Woessmann (2008):

**Skills** = cognitive skills

Heckman & coauthors:

**Skills** = cognitive skills

+ noncognitive skills (personality)



# Motivation

- **Evidence from recent decades**
  - **Job polarization**
    - Computers complemented abstract tasks
      - ➔ Relative employment of high-educated workers ↗
    - Computers replaced routine tasks
      - ➔ Relative employment of middle-educated workers ↘
    - Income effects of computerization favored manual & interpersonal tasks
      - ➔ Relative employment of low-educated workers ↗

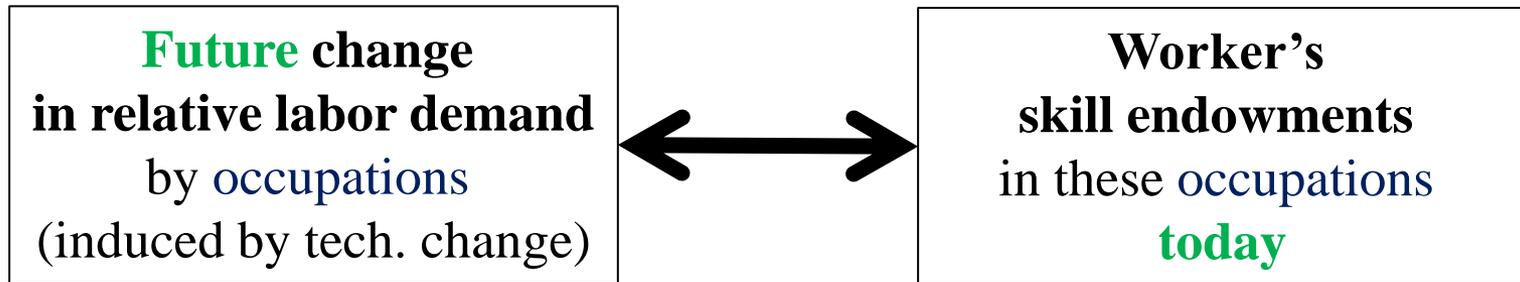
**This paper: Future digitalization will likely replace jobs for less educated workers disproportionately**

# Motivation

- **Evidence from recent decades**
  - **Noncognitive skills have become more important**
    - Remuneration of “social” skills ↗ ...  
(Borghans et al. 2014, Weinberger 2014)
    - ... Even more so, if combined with high cognitive skills  
(Deming 2015, Deming & Kahn 2017, Edin et al. 2017)

**This paper: Future digitalization will likely continue favoring high proficiencies in noncognitive skills**

# Empirical approach



$$\Delta D_{it+1}(o) = f(\mathbf{S}_{it}(o), \mathbf{X}_{it}(o)) \quad i: \text{workers}$$

$$P_i(o) = f(\mathbf{S}_{it}(o), \mathbf{X}_{it}(o))$$

**Probability of digitalization**  
within **next 2 decades**  
(Frey/Osborne 2017)  
low prob: relative demand ↗  
high prob: relative demand ↘

**Education, personality**  
(**recent** worker surveys,  
SOEP)  
high proficiencies  
low proficiencies

**Controls**  
(SOEP)  
▪ Gender, nationality  
▪ Industry FE  
▪ Region type FE

# Empirical approach

## Dependent variable: Computerization prob. ( $P_o$ )

- Estimated by Frey/Osborne (2017) for 702 SOC 2010 occupations in US  
Converted to ISCO-88 available in SOEP
- Forward looking: Next about 20 years
- Subjective expert opinions (machine learning and robotics experts)
- Plus objective workplace characteristics (O\*Net)

## Explanatory variables

- From German Socio-Economic Panel (SOEP)
- 2005, 2009, 2013 waves, pooled
- 29,545 observations (worker-year), 297 ISCO-88 occupations
- Personality: 15-items Big Five inventory (see next slide)
- Robustness checks: 3 other German worker surveys (NEPS, PASS, LPP)

# Empirical approach

## Explanatory variables: Big Five personality traits

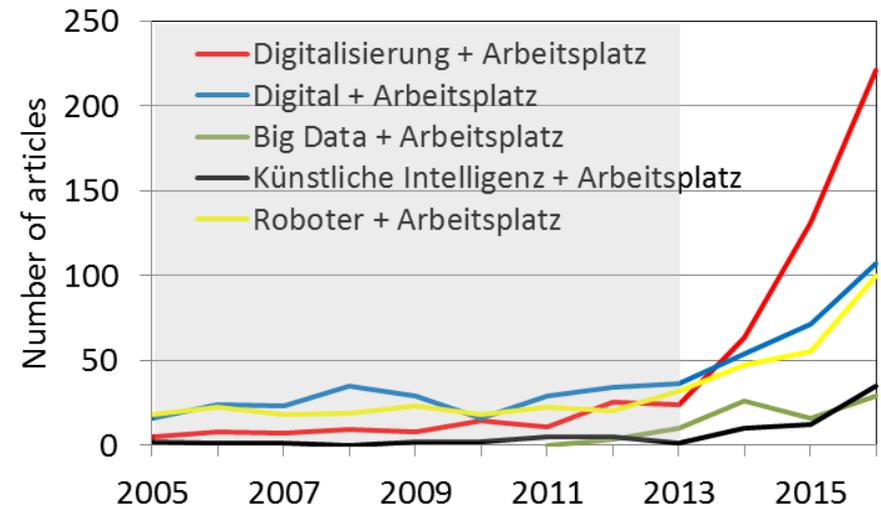
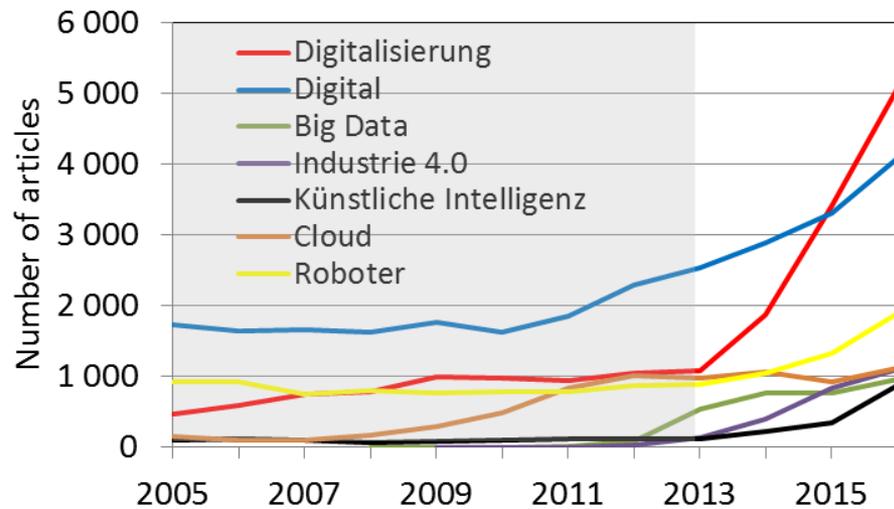
<b>Openness to Experience</b> (vs. Closedness)	Tendency to be open to new aesthetic, cultural or intellectual experience
<b>Conscientiousness</b> (vs. Lack of Direction)	Tendency to be organized, responsible and hardworking
<b>Extraversion</b> (vs. Introversion)	Orientation of one's interests and energies toward the outer world of people and things rather than the inner world of subjective experience; characterized by positive affect and sociability
<b>Agreeableness</b> (vs. Antagonism)	Tendency to act in a cooperative, unselfish manner
<b>Neuroticism</b> (vs. Emotional Stability)	Neuroticism: Chronical level of emotional instability and proneness to psychological distress Emotional Stability: Predictability and consistency in emotional reactions, with absence of rapid mood changes

Scores for each trait standardized to  $\mu=0$ ,  $\sigma=1$

# Empirical approach

Identifying assumption:

**Workers have not yet anticipated direction of future digitalization in their job choices**



Keyword search in Gruner & Jahr archive (German newspapers & magazines)

# Estimation

- **Fractional response (FR) regression**
  - Dependent variable:  $P_o \in (0,1)$
  - FR allows for  $P_o=0, P_o=1$
- **Computerization probabilities available only for occupations**
  - $P_o$  does not vary across jobs within occupations
  - Computerization probability of jobs is measured with an error
  - Residuals clustered by occupation
  - Industry and region (state) FE capture systematic variations of digitalization probabilities across industries and regions
  - **Assumption: Measurement errors within occupations, industries and regions are unrelated to workers' skills**

# Results

Dep.var: Computerization prob	Estimate
Openness	-0.056***
Conscientiousness	-0.003
Extraversion	-0.005
Agreeableness	0.018***
Neuroticism	0.018***
Years of schooling	-0.007
Years of schooling, squared	-0.004
Age	-0.006
Age, squared	0.000
Male	-0.216***
Foreigner	0.021
Constant	1.381***
Industry fixed effects	Yes
Bundesland fixed effects	Yes
# Individuals	29,454
# Occupations	297
Log-likelihood	-13,509

Curious, imaginative, excitable, unconventional  
(-0.056 is equivalent to 7 more month of upper secondary schooling)

Conformist, trustful, dutiful or undemanding

Altruistic, tender-minded

Anxiety, depression, impulsiveness,

Education bias,

favoring higher education disproportionately

Women more concentrated in industries  
with lower average digitalization prob's

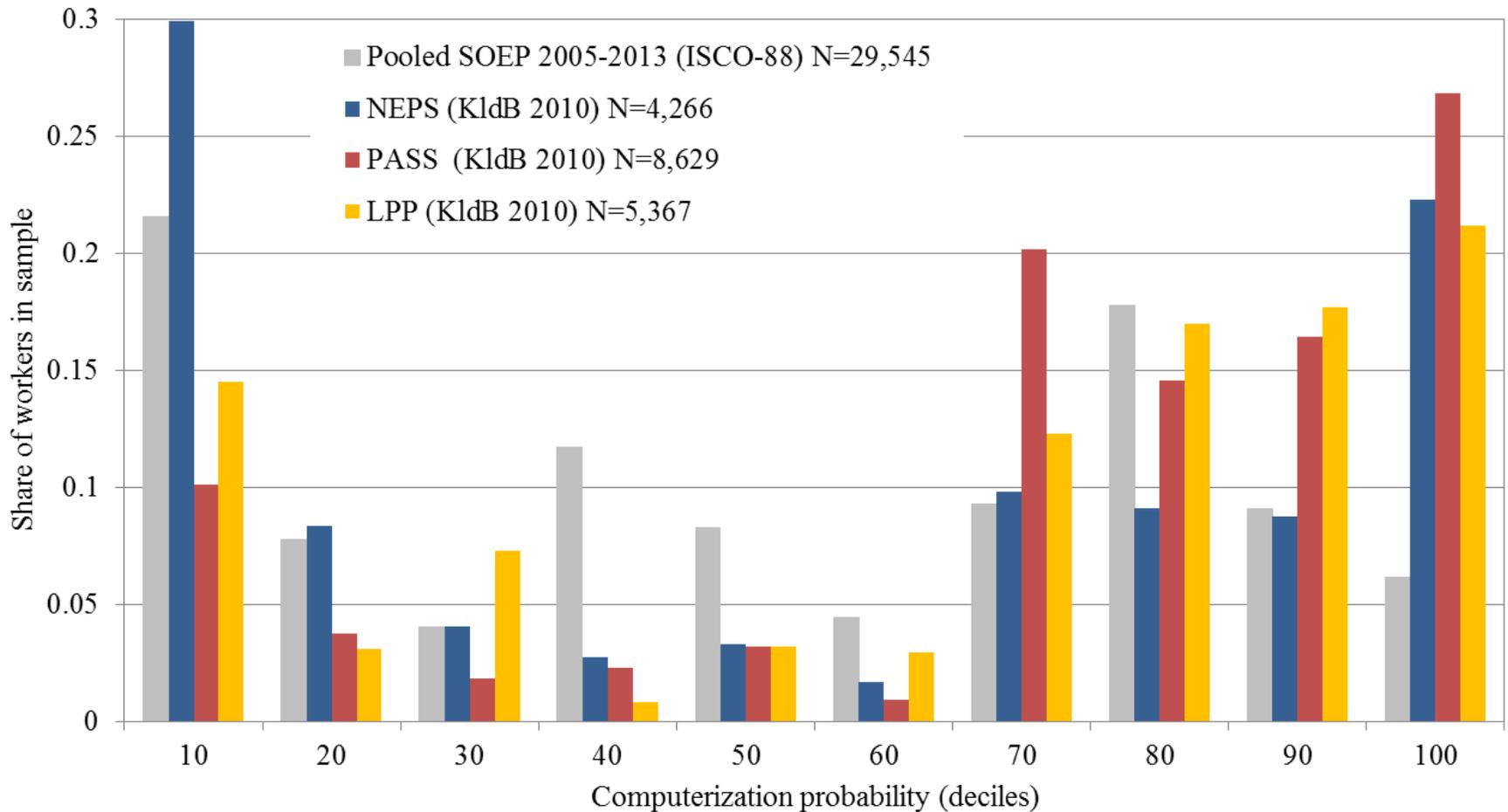
Fractional response regression;  
dependent variable: digitalization probability  
of workers' occupations

# Robustness

- NEPS: Noncognitive skills are equivalent to 3 more years of upper secondary school
- PASS & LPP: Noncognitive skills less relevant
  - PASS targets households with lower socio-economic status (SGB II)
  - LPP targets larger manufacturing firms
  - Both: Disproportionately high shares of workers in jobs with high digitalization probabilities

# Robustness

## Distribution of workers across deciles of digitalization probabilities



# Conclusion

- Future technological change skill-biased toward
  - Higher education
  - Noncognitive skills
    - More openness to experience
    - Less agreeableness
    - More emotional stability (less neuroticism)
  
- Education and labor market policies (“lifelong learning”) should focus more on noncognitive skills to foster workers’ labor market resilience in the digital age

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